

**2013 FCC EEO Public File Report for Charter Communications
12602 - OPS Lincoln Cnty NE**

This Report Covers September 1, 2012 through August 31, 2013

Total Number of Full-Time Vacancies Filled During This Period: 7
Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 19

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State NE
FCC Unit 12602 - OPS Lincoln Cnty NE

Req #	Job Title	Recruitment Source(s) Used to Fill the Vacancy	Interviewees Referred by Each Recruitment Source	Number Hired
1302646	Broadband Installer	Charter.com	2	1
		Referral	2	0
		Direct Employers	0	0
1302646 Total			4	1
1302943	Broadband Installer	Charter.com	2	1
		Google	1	0
		Referral	1	0
		Direct Employers	0	0
1302943 Total			4	1
1203922	Broadband Tech I	Charter.com	1	0
		Direct Employers	0	0
1203922 Total			1	0
1204776	Broadband Tech I	Nebraska Workforce	1	0
		Referral	1	0
		Direct Employers	0	0
1204776 Total			2	0
1205066	CLI Technician	Charter.com	1	1
		Direct Employers	0	0
1205066 Total			1	1
1303032	Direct Sales Rep	DCT box message	1	1
		Direct Employers	0	0
		Randstand SourceRight	0	0
1303032 Total			1	1
1204233	Field Auditor	Indeed.com	2	0
		Referral	1	1

FULL-TIME VACANCIES FILLED

State NE
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Req #	Job Title	Recruitment Source(s) Used to Fill the Vacancy	Interviewees Referred by Each Recruitment Source	Number Hired
1204233	Field Auditor	Direct Employers	0	0
		Randstand SourceRight	0	0
1204233 Total			3	1
1204954	Sup, Cust Sales & Service Cntr	Charter.com	1	1
		Direct Employers	0	0
1204954 Total			1	1
1302882	Sup, Technical Ops I	Charter.com	2	1
		Direct Employers	0	0
1302882 Total			2	1
Grand Total			19	7

RECRUITMENT SOURCE LIST

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
Charter.com	www.charter.com		Internet Posting	N/A	N	9
State Job Board-NE	www.newworks.nebraska.gov		Internet Posting	N/A	N	1
Monster.com	www.monster.com		Internet Posting	N/A	N	
Indeed.com	www.indeed.com		Internet Posting	N/A	N	2
Direct Employers Association	www.charter.com	9002 N. Purdue Rd. Ste. 100, Indianapolis, IN 46268	Internet Posting	317-874-9000	N	
Charter DCT/DVR messages					N	1
Ranstad Source Right	janelle.pflum@chartercom.com	Indianapolis, IN	Janelle Pflum	317-747-4248	N	
Google	1600 Amphitheatre parkway	Mountain View, CA 94043	Internet Posting		N	1
Referral	various				N	5

Supplemental Recruitment Initiatives:

#	Name	Date	Description
1	Charter Offices	Weekly	Weekly postings of all opening in each Charter office for internal candidates to review.
2	Direct Employers Association	On-going	Charter is a member of the Direct Employers Association. Though this non-profit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies, and job banks(s), and organizations that distributes to women, minorities, the disabled, and veterans.
3	Nebraska Products Show	10/03/2013 - 10/04/2013	Product/Expo Show in Grand Island, Nebraska. Largest business & industry product show in Nebraska & the Midwest.
4	Establishment of training programs designed to enable unit personnel to acquire skills that could qualify them for higher level positions	Ongoing	Charter Communications arranged and paid for training for field technicians and supervisors, enabling acquisition of skills to qualify them for higher level positions. Supervisors and managers participated in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Leadership Connect, Advanced Leadership Connect, Effective Hiring, Performance Management, Civil Treatment for Managers, and Strategic Leadership (for Directors and above). Charter Communications provides twice yearly (April and September) study guides and practical assessments to enable self promotion for Broadband and System Technicians. Charter Communications requires that new employees complete the following training within their first month of employment: Harassment Prevention in the Workplace, Information Security and Privacy, Records and Information Management, Wage and Hour, and Charter's Marketing Privacy Preferences.